P

R

BPRE
Communication Strategy
January 5, 2004



## B

## Communication Strategy

### **Overview**





### **BPRE Strategy**

• 5 Organizing Questions

**Core Messages** 

### **BPRE** Communication Strategy

- Audiences
- Challenges
- Assets & Strengths

### **Implementation Planning**

- Education
- Public & Media Outreach



### **Outcomes**

**Core Messages** 

- 1. Space research is essential to exploration and discovery
- 2. Everyone benefits from investments in space research
- 3. BPRE is a global leader in space research
- 4. BPRE is a cool place to work!



## P

## R



### Public + Media

- Policy Makers
- Other Govt.
  Agencies
- General Public
- Industry
- Academia
- Retirees

### Four Primary Audiences

### **Education**

- Students
- Teachers
- Non-traditional
- Higher Ed.

### **Internal to BPRE**



- Executives
- Managers
- Staff and
  - **Contractors**
- Field Centers

### **Internal to Agency**

- Executive Team Contractors
- Other Enterprises
- Staff Offices
- NASA Alumni

## R



### **Education**

• Decline in student enrollment in science and engineering

### Public + Media

- NASA failures
- Lack of knowledge about space research
- Lack of <u>vocal</u> support for the investment

### **Challenges to Overcome**

### **Internal to BPRE**

- Limited sharing of information
- Silo mentality (HQ/Centers)
- Uncertainty of future
- New leadership
- Fear of change
- Lack of BPRE Brand/Identity

### **Internal to Agency**

- Identity confusion, lack of clear brand
- Lack of knowledge within Agency about BPRE science
- Low visibility

### **Assets & Strengths**

- Exciting mission!
- Smart, dedicated work force
- Favorable Public Support
  - People know about the Shuttle, the Hubble Space Telescope...
- NASA Heroes
  - Astronauts, Scientists, Engineers, Retirees, etc.
- Influential Champions
  - In Congress, within the Administration, academia, the science community, contractors, students, and teachers
- Strong Center Presence
- International Partners
- International Space Station



### **Communication Road Map**









Outcomes

- Popular media and professional publications regularly feature space research news
- Space research events have maximum attendance
- Endorsements and support from target audiences (e.g., AARP, professional & educational associations, etc.)
- Increased leveraging through industry, associations, NASA Enterprises, and others
- Education and Outreach projects are linked to our four science organizing questions
- Our workforce, our partners, and the NASA family have the tools and information to effectively tell the BPRE story



# B

## Communication Strategy

In 2 years...

- Our Primary audiences are regularly informed about the value of Space Research
- There is strong advocacy for Space Research by key "influentials" (e.g.: Congress, media, researchers, industry, targeted audiences)
- There is high demand for BPRE's outreach programs
- We have a strong and effective team who tell the exciting BPRE story

